



ALUMA TRAILER WARRANTY

At Aluma, we take pride in our exclusive 5-year warranty and exceptional customer service. We do whatever we can to keep you, the customer, pleased with your purchase. We are confident that our trailers will meet your high standards. If at any time you find you have trouble with your trailer, please feel free to contact your local dealer or our service department at the factory. We will get you back on the road as quickly as possible.

ALUMA WARRANTY

Aluma warrants that its product will be free from defects in workmanship and material for a period of five (5) years. Commercial applications will receive a one year warranty. The warranty period starts the day of purchase by the original owner. Trailers must be registered within fourteen days of the purchase date. Failure to meet this condition will cause the warranty to be null and void.

In the event that any unit proves to be defective in material and/or workmanship under normal use, and such unit is returned to Aluma at Bancroft, Iowa, and under their inspection is determined to have been defective, the unit will be repaired without charge to the original purchaser. All replaced parts become the property of Aluma. Any freight transportation charge to or from the factory is the responsibility of purchaser and shall not be a part of the manufacturer's warranty. (Any repairs other than by the factory will be paid only with prior approval from Aluma).

Aluma will not be responsible for consequential, incidental, special or indirect damages of any kind which may be incurred as a result of any defect in material or workmanship, including, but not limited to, loss of time, inconvenience, loss of income from use of said product, or in any way manufacturer will not be responsible for any fees incurred by purchaser relating to any warranted claims against manufacturer.

The warranty shall be void where the unit has been subject to misuse, neglect, alteration, modification, accident or where repair parts or actual repairs have been supplied and/or performed without Aluma authorization. Aluma makes no warranty with respect to trade accessories (axles, tires, wheels, etc.). This includes labor charges involved with trade accessories. Loading in excess of gross vehicle load ratings stated on the certificate plate will invalidate any and all warranties. Damage caused by failure to check and torque lug nuts properly is not covered by warranty. Normal wear items will not be replaced due to wear (items include, but are not limited to, bearings, brakes, brake linings and hinges).

Any damage caused by or attributed to any act of God whatsoever is not covered by manufacturer's warranty. Paint warranty (90 days) does not cover wear, deterioration and/or damage from road elements, salt, sand, weather conditions, and/or improper wash solvents.

If you believe your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying Aluma.

If NHTSA receives similar complaints, it may open an investigation and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your dealer, or Aluma.

To contact NHTSA, you may either call the Auto Safety Hotline toll free at 1-888-327-4236 (TTY: 1-800-424-9153); go to <http://www.safercar.gov>; (<http://www.safercar.gov>) or write to NHTSA, US Department of Transportation, 1200 New Jersey SE, Washington, DC, 20590. You can also obtain other information about motor vehicle safety from <http://www.safercar.gov> (<http://www.safercar.gov>).

ONLINE WARRANTY CLAIM FORM

[Click here to fill out the online Warranty Claim Form \(/customer-support/warranty-claim-form\)](/customer-support/warranty-claim-form)